






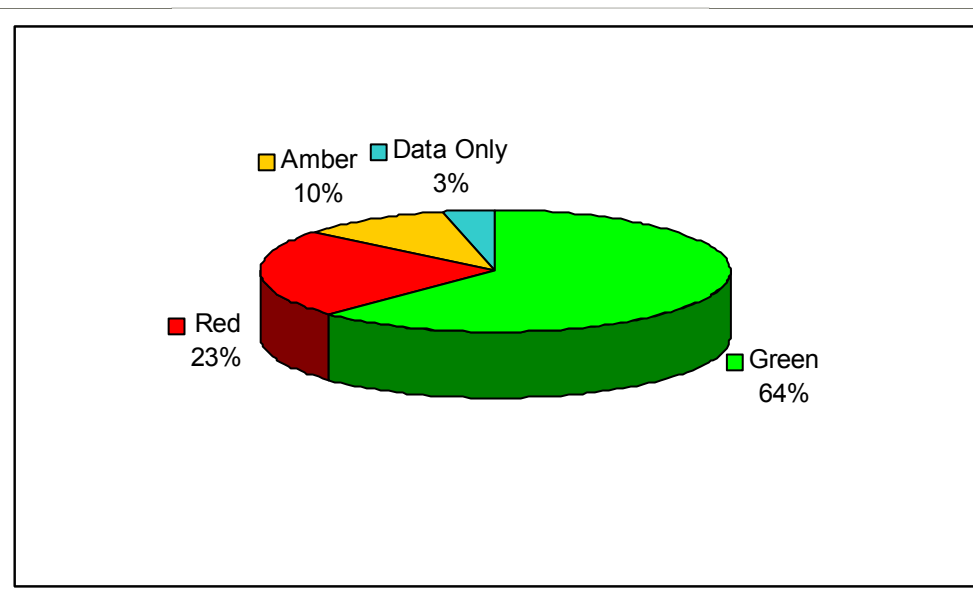


Annual Report Appendix 2



PI STATUS:

	This PI is significantly below target.
	This PI is slightly below target (within an agreed variance)
	This PI is on target / met.
	This PI cannot be rated as data is not available.
	This PI is for data-only purposes.
	This PI cannot be rated as it is the first year of data collection and no target was set for 08/09
	This indicator is taken from the Place Survey which was undertaken for the first time in 08/09. As such, no baseline data was available to set a target. The data is provisional until government confirm the results later this year but this has been used to negotiate provisional LAA targets.

















These tables include targets for which the Council is lead agency and targets which are not led by the Council but for which the Council is a supporting partner where these are included in the Local Area Agreement (LAA).

1. Priority: A Clean and Green Environment

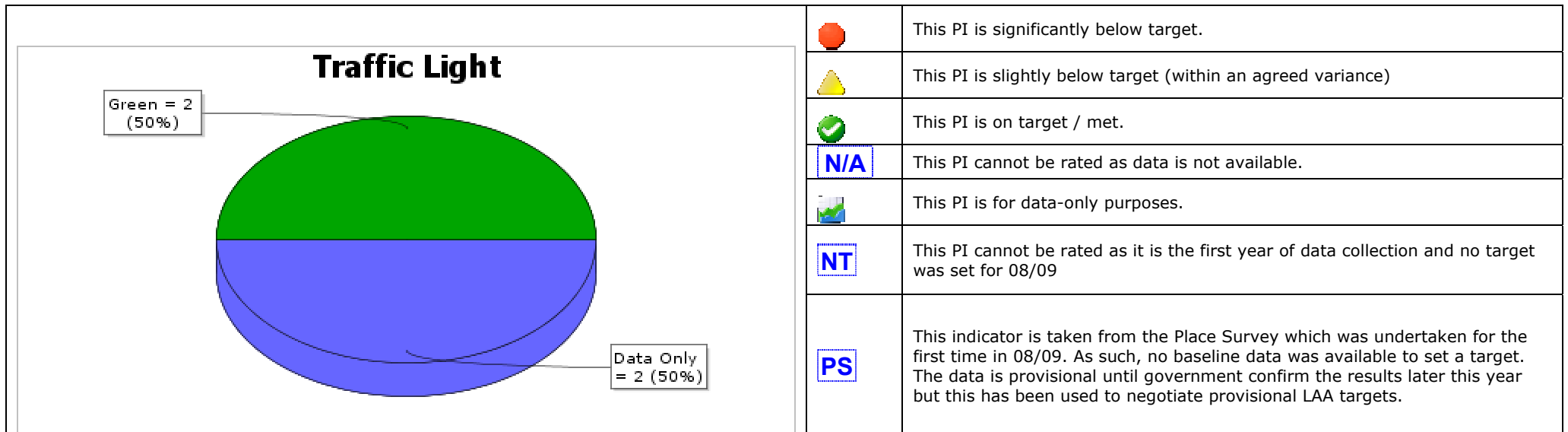
<p style="text-align: center;">Traffic Light</p>		This PI is significantly below target.
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PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 185	CO2 reduction from local authority operations	Local Authority	Baseline year	N/a	2%	2%		Due to data collection timetables, full results will not be known until July. This indicator is a new indicator which measures the annual reduction in CO2 footprint compared to the previous year. Therefore 2008/9 forms the baseline on which next year's reduction will be measured. Targets reflect our Sustainability Strategy target of 10% total reduction over a 5 year period.
NI 186	Per capita reduction in CO2 emissions in the LA area (LAA)	Local Authority	1.1% (2005)	N/a	7.0%	13.9%		Data for this indicator is collected by the Dept for Energy and Climate Change. Most recent published statistics relate to 2006. This showed a 1.1% decrease from the 2005 LAA baseline year of 5.21 to 5.15 tonnes per. This target was added to the LAA from 2009/10 onwards.












PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 188	Planning to Adapt to Climate Change – checklist score	Local Authority	0	N/a	1	1		This indicator measures on a scale of 0-4 our progress at assessing, planning and implementation actions of adapting to climate change. As a new requirement and new indicator, Medway is in the assessment stage (level 0). Our focus to date has been on climate change prevention.
NI 189	Flood and coastal erosion risk management	Environment Agency	100%	80%	100%	100%		Target set by the Environment Agency. For years 1,2 and 3 high performance will be maintained by close relationships with the Environment Agency and completion of the action plan.
NI 191	Residual household waste per household in Kgs (LAA)	Local Authority	758	831	818	792		We are currently going through a detailed quality assurance audit and as such these figures may change. Final figures will be published by Defra in the Autumn. The 2010/11 target was negotiated as part of the LAA taking into account external economic factors and changes in regulations .
NI 192	Percentage of household waste sent for reuse, recycling and composting	Local Authority	33.51%	32.77%	33.60%	tbc		See above. Targets for 2010/11 will be set once the tendering process for the new waste contract is complete
NI 193	Percentage of municipal waste land filled	Local Authority	66.49%	67.23%	66.40%	tbc		See above
NI 194a	Air quality – % reduction in Nox (oxides of nitrogen) emissions through the local authority's estate and operations	Local Authority	Baseline year	N/a	2%	2%		Due to data collection timetables, full results will not be known until July. Performance against this indicator is closely linked to NI185, and hence targets are a direct product of the 10% reduction target of NI185.
NI 194b	Air quality – % reduction in primary PM10 (airborne particles) emissions through local authority's estate and operations	Local Authority	Baseline year	N/a	2%	2%		Due to data collection timetables, full results will not be known until July. Performance against this indicator is closely linked to NI185, and hence targets are a direct product of the 10% reduction target of NI185.
NI 195a	Litter: The percentage of relevant land and highways assessed as having deposits of litter below an acceptable level	Local Authority	5%	8%	5%	5%		Improvements made to monitoring of the street cleansing contract and better communication with the service provider has lead to a better standard being achieved. Additional areas have been included into the street cleansing contract and frequencies have been increased.

PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 195b	Detritus: The percentage of relevant land and highways assessed as having deposits of detritus below an acceptable level	Local Authority	8%	8%	8%	8%		See above.
NI 195c	Graffiti: The percentage of relevant land and highways assessed as having deposits of graffiti below an acceptable level	Local Authority	4%	5%	4%	4%		See above
NI 195d	Fly-posting: The percentage of relevant land and highways assessed as having deposits of fly-posting below an acceptable level	Local Authority	0%	0.2%	0.2%	0.2%		See above
NI 196	Improved street and environmental cleanliness – fly tipping	Local Authority	1	2	1	1		This is a grading given by the Environment Agency. Level 1 = Very effective, based on the number and type of incidents and the enforcement actions taken.
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	Local Authority	80%	80%	86%	93%		Target established to increase by at least 1 site per year from year 2 to ensure all sites are in positive management by end of year 4. Achieving this target will require partnership working as not all sites are owned by Medway Council.
NI 199	Children and young people's satisfaction with parks and play areas	Local Authority	39.0%	N/a	42.0%	45.0%		Taken from the TellUs survey of young people in school year 10 conducted in summer 2008.

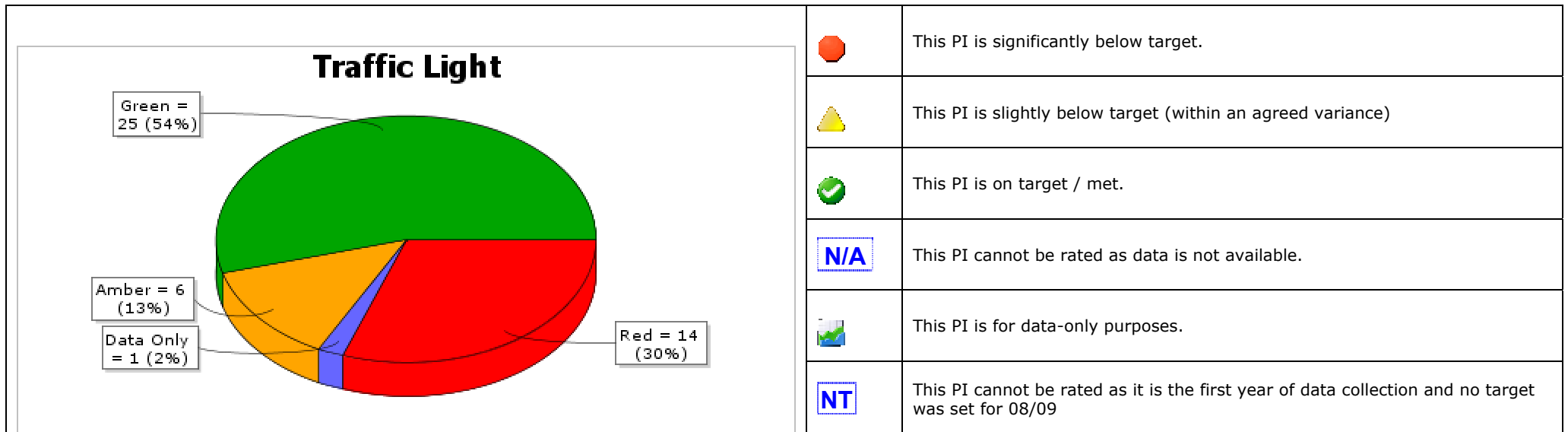
2. Priority: Safer Communities



PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 1	% of residents who believe people from different backgrounds get on well together in their local area (LAA)	Local Authority	70.7%	N/a	N/a	tbc		
NI 7	Environment for a thriving third sector – organizations who feel that local statutory bodies have a positive influence on their success	CLG	17.6%	N/a	N/a	22.4%		This is a new indicator for 2008/09 and the data relates to a centrally-administered survey carried out in Autumn 2008. The follow-up survey will be in Autumn 2010.












PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 13	Eligible Migrants achieving a qualification in English language skills and knowledge	Local Authority	39%	N/a	tbc	tbc		This is a provisional figure. Final data will be confirmed in Autumn 2009, and targets set.
NI 15	Serious violent crime rate per 1,000 population(LAA)	Police	N/a	0.25	0.22	0.20		Data not yet available.
NI 16	Serious acquisitive crime rate per 1,000 population (LAA)	Police	14.70	17.54	17.15	16.77		This figure represents the rolling average for the past 12 months. A proxy indicator will be developed using data the police report to the Community Safety Partnership.
NI 17	Perceptions of anti-social behaviour - residents who perceive it to be a big or fairly big problem (LAA)	Police	25.9%	N/a	N/a	21.5%		
NI 30	Re:offending rate of prolific and other priority offenders (LAA)	Probation Service	tbc	-27.0%	-25.0%	N/a		Data not yet available
NI 32	Repeat incidents of domestic violence for victims identified as being at high risk(LAA)	Police	tbc	30.0%	29.0%	28.0%		Data not yet available
NI 32L	Repeat incidents of domestic violence (PROXY MEASURE)	Police	41.7%	N/a	N/a	N/a		Proxy measure and data from the Police. Targets to be set.
NI 35	Building resilience to violent extremism	Local Strategic Partnership	3.1	N/a	tbc	tbc		Assessment for this indicator is carried out by the Local Strategic Partnership (5 = very effective). Targets for future years will be set once national comparator figures are available.
NI 40	Number of drug users recorded as being in effective treatment (LAA)	Health Service	N/a	630	636	643		Data available a year in arrears. There were 827 drug users recorded in treatment in 2007/08.
BV174	Racial Incidents Recorded per 100,000 population	Local Authority	52.34	N/a	N/a	N/a		Schools figures are incomplete as no figures were available for one month in July 2008 due to technical problems. There may be therefore some slight under reporting of this figure. Training and publicity for the Racial Incidents Reporting Line are being reviewed.
BV175	Racial incidents resulting in further action	Local Authority	100.00%	100.00%	100.00%	100.00%		Appropriate action was taken in all cases.









3. Priority: Children and Young People Having the Best Start in Life



















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PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 19	Rate of proven re-offending by young offenders (LAA)	Local Authority	0.52	1.17	1.13	1.08		Only six months data available. Outturn is therefore expected to be close to target
NI 43	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Local Authority	7.6%	5.0%	5.0%	5.0%		Although we always propose an alternative to custody the final decision is down to the magistrate and so out of our control.
NI 44	Ethnic composition of offenders on Youth Justice System disposals	Local Authority	6.0%	N/a	N/a	N/a		This National Indicator is intended to compare the ethnicity of the YOT group with the local population. 8.0% of Medway's 10-17 population are from Black and Minority Ethnic (BME) backgrounds.









PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 45	Young offenders' engagement in suitable education, training and employment	Local Authority	80.9%	78.0%	78.0%	78.0%		Target achieved. 78% was a stretched target based on prior performance. Due to the impact of the current economic climate it will be a challenge to hit the 78% next year.
NI 46	Young Offenders' access to suitable accommodation	Local Authority	96.1%	95.0%	96.0%	96.0%		Achieved stretched target
NI 50	Emotional health of children	Local Authority	66.0%	N/a	66.0%	68.0%		Taken from the TellUs survey of young people in school year 10
NI 51	Effectiveness of child and adolescent mental health (CAMHS) services (LAA)	Local Authority	12	11	11 (12)	12 (13)		The target has been exceeded this year. This is an LAA target. We have achieved target two years early – these are now local targets for stretch for 2009-11 shown in brackets. Original LAA targets are shown for reference.
NI 52a	Take up of school lunches - Primary Schools	Local Authority	25.0%	N/a	30.0%	31.0%		
NI 52b	Take up of school lunches - Secondary Schools	Local Authority	28.0%	N/a	29.0%	30.0%		
NI 55(iv)	Obesity in primary school: percentage of children in Reception who are obese	PCT	7.9%	8.8%	8.7%	8.6%		This is 07/08 data. Data for 08/09 will be available December 2009
NI 55(v)	Obesity in primary school: percentage of children in Reception with height and weight recorded	PCT	85.0%	85.0%	85.0%	85.0%		This is 07/08 data. Data for 08/09 will be available December 2009
NI 56(ix)	Obesity in primary school: percentage of children in Year 6 who are obese (LAA)	PCT	20.5%	18.9%	18.7%	18.5%		This is 07/08 data. Data collection was delayed slightly in Spring 2009 due to adverse weather conditions and school closures necessitating the rebooking of measurement sessions into term 4.
NI 58	Emotional and behavioural health of looked after children	Local Authority	tbc	N/a	tbc	tbc		Data for this indicator is taken from a statutory return and is reported at the end of June 2009. DCSF have yet to decide how they will calculate this indicator.
NI 59	Percentage of initial assessments for children's social care carried out within 7 working days of referral (LAA)	Local Authority	73.4%	72.00%	73.00%	74.00%		We have achieved this year's LAA target and we remain in line with both the national and statistical neighbour figures.











PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 60	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement (LAA)	Local Authority	82.5%	77.00%	79.00%	80.00%		We have achieved our LAA target and are now in the "Very Good" band (as per Ofsted) and in line with both England and our statistical neighbour group. We will be setting stretching local targets for this indicator.
NI 61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	Local Authority	63%	75%	70%	72%		This indicator failed to reach the target primarily due to additional difficulties experienced in ensuring that sibling groups are adopted as a single placement. Future targets have been set in line with statistical neighbours and our continuing improvement trend.
NI 62	Stability of placements of looked after children: number of moves	Local Authority	7.0%	10.0%	9.0%	9.0%		Target was achieved and we continue to be one of the best performing authorities for this indicator. It is difficult to predict stability for looked after children and so targets are based on trends. Performance at less than 16% is considered 'Very Good'.
NI 63	Stability of placements of looked after children: length of placement (children looked after for more than 2.5 years who have been in the same placement for at least 2 years.	Local Authority	75.0%	70.0%	73.0%	73.0%		Looked After Children in Medway continue to have good stability of placement however it is difficult to predict stability for looked after children and so targets are based on trends. Performance at greater than 70% is considered 'Very Good'.
NI 64	Child Protection Plans lasting 2 years or more	Local Authority	12.9%	4.2%	10.0%	10.0%		This year's figures are well outside target as small cohorts make this figure volatile. This is due to a concentrated effort to reduce appropriately and safely the number of children who have been subject to a Child Protection Plan for more than two years.
NI 65	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time (LAA)	Local Authority	10.5%	15.0%	14.0%	12.0%		Low cohorts make this figure volatile. There were 21 children subject to a Child Protection Plan for a second or subsequent time in 2008/09. Ofsted regard good performance to be between 10% and 15%.
NI 66	Looked after children cases which were reviewed within required timescales	Local Authority	93%	90.00%	95.00%	96.00%		Target was exceeded and improvement trend from 2006/07 onwards maintained.
NI 67	Percentage of child protection cases which were reviewed within required timescales	Local Authority	97.6%	100.0%	100.0%	100.0%		Due to administrative miscalculation, 3 reviews over the year were scheduled outside of timescale. The reviews were late by only a few days so children's safety was not compromised.







PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 68	Percentage of referrals to children's social care going on to initial assessment	Local Authority	54.6%	55%	55%	55%		We have continued to improve the conversion rate of referrals to initial assessments reflecting our robust safeguarding arrangements. Targets were set in line with the England average.
NI 69	Children who have experienced bullying in or out of school within the past 12 months	Local Authority	55.1%	N/a	50.0%	48.0%		Taken from the TelUs survey of young people in school year 10
NI 72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy (LAA)	Local Authority	50.0%	40.3%	47.1%	56.0%		Exceptionally strong progress has been achieved year on year July 2007 to July 2008. The future targets were agreed with DSCF taking into account previous attainment
NI 73	Achievement at level 4 or above in both English and maths at Key Stage 2 (LAA)	Local Authority	67.8%	68.0%	75.0%	75.0%		Improvement on last year's performance.
NI 75	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and maths (LAA)	Local Authority	48.7%	49.0%	52.0%	57.5%		Performance has improved at 3 times the national average. This is a PSA2 Target
NI 76	Reduction in number of schools where fewer than 55% of pupils achieve level 4 or above in both English and maths at KS2	Local Authority	11	12	11	11		Improvement on last years performance and exceeded target
NI 78	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and maths	Local Authority	5	5	3	2		Consistently improved performance year on year. Further improvements in future years will be secured through the implementation of the Academy Strategy.
NI 79	Achievement of a Level 2 qualification by the age of 19	Local Authority	70.0%	N/a	76.0%	82.0%		Currently Local Authorities only set targets for young people up to the age of 16. It is the responsibility of the LSC to set targets for 16-19. This will change as part of the 14-19 Strategy

PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 80	Achievement of a Level 3 qualification by the age of 19	Local Authority	42.0%	N/a	48.0%	54.0%		As Above
NI 81	Inequality gap in the achievement of a Level 3 qualification by the age of 19 between those young people who were in receipt of free school meals at age 15 and those who were not.	Local Authority	27.0%	N/a	tbc	tbc		As Above
NI 82	Inequality gap in the achievement of a Level 2 qualification by the age of 19 between those young people who were in receipt of free school meals at age 15 and those who were not.	Local Authority	28.0%	N/a	tbc	tbc		As Above
NI 84	Achievement of 2 or more A*-C grades in Science GCSEs or equivalent	Local Authority	35.9%	35.9%	36.9%	39.8%		Achieved target but still below national average. Our secondary school system is diverse and selective schools offering 3 sciences as opposed to the double or single science in non-selective schools are excluded from this indicator.
NI 85a	(A Level Physics) Post-16 participation in physical sciences	Local Authority	95	N/a	tbc	tbc		Targets cannot be set until the LA takes over the Commissioning Role at Post 16
NI 86	Secondary schools judged as having good or outstanding standards of behaviour	Local Authority	68%	N/a	76%	80%		This is a new indicator therefore targets had not been set for 08/09.
NI 87	Secondary school persistent absence rate (LAA)	Local Authority	5.7%	5.7%	5.6%	5.5%		From September 2008 persistent absence has been monitored on a termly basis. This has raised the profile in schools and has focused the allocation of resources to improve performance.
NI 88	Percentage of schools providing access to extended services	Local Authority	70%	83%	100%	100%		This indicator is measured in September and we are on target to reach the 83% by then.

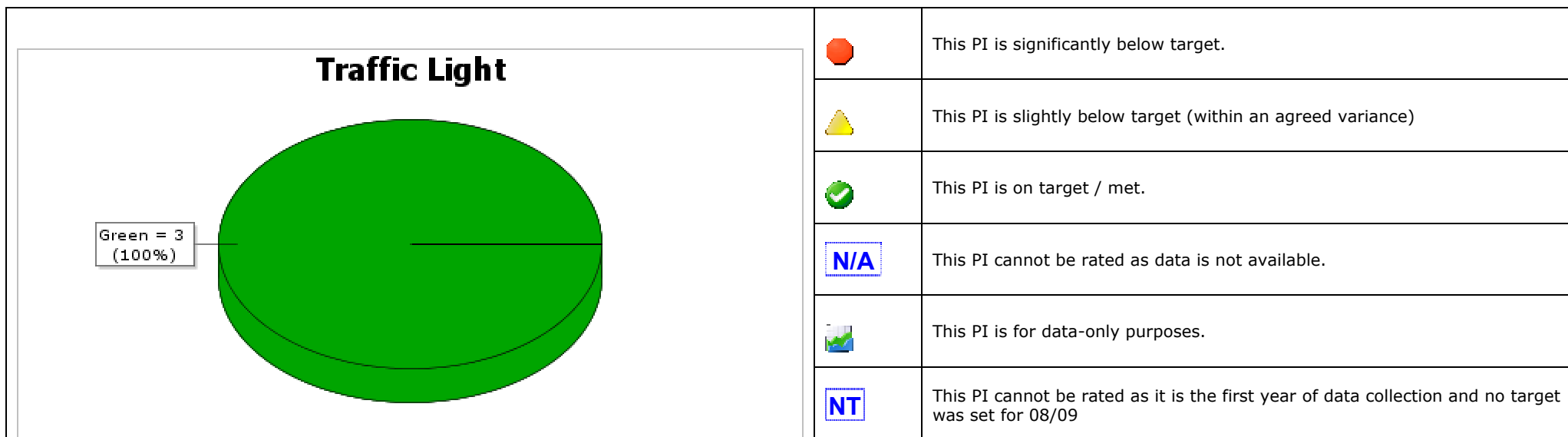
PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 89	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	Local Authority	1	1	1	0		The school in special measures is on track to be moved from this category.
NI 90	Take up of 14-19 Learning Diplomas	Local Authority	N/a	N/a	358	871		This is a new indicator. Diplomas started 07/08 and take 2 years to complete and therefore no data will be available until 09/10
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest (LAA)	Local Authority	35.4%	34.3%	32.7%	31.5%		We continue to narrow the gap improving on last year's performance. Reflects success of the Early Years Strategy. Targetted programmes of support have resulted in continued improvement however outcomes for children in disadvantaged areas continues to be a challenge.
NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2 (LAA)	Local Authority	79.0%	N/a	90.0%	90.0%		New indicator so targets had not been set for 2008/09
NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2 (LAA)	Local Authority	73.0%	N/a	82.0%	84.0%		Future targets are based on attainment at the Foundation stage.
NI 99	Looked after children reaching level 4 in English at Key Stage 2 (LAA)	Local Authority	37.5%	56.0%	69.0%	tbc		Giving children in care the very best learning achievement and progression opportunities is a key priority. Accelerating progress and achievement from each individual child's prior attainment is vital.
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2 (LAA)	Local Authority	37.5%	56.0%	61.5%	tbc		Very small numbers in the cohort (8 in 08/09) make performance unpredictable.
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) (LAA)	Local Authority	18.8%	26.0%	24.2%	tbc		See above
NI 102a	KS2 - Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 - Part 1 Key Stage 2	Local Authority	21.5%	22.6%	21.5%	20.0%		We will be targeting additional 1:1 support to pupils eligible for free school meals to impact on 2010 results.

PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 102b	KS4 - Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4 - Part 2 Key Stage 4	Local Authority	33.3%	27.0%	25.0%	23.0%		See above
NI 103a	Special Educational Needs – statements issued within 26 weeks excluding exceptions	Local Authority	58.4%	60.0%	60.0%	65.0%		Medway has more demand for specialist /special school places than it currently has available. This makes it difficult to finalise statements at 26 weeks and extra provision has been included in the 2009/10 budget. Therefore a 5 year strategy for creating more maintained specialist provision has been developed
NI 103b	Special Educational Needs – statements issued within 26 weeks including exceptions	Local Authority	56.5%	60.0%	60.0%	65.0%		See above
NI 104	The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold	Local Authority	tbc	48%	tbc	tbc		Contextual data for 2008/09 is yet to be published as a result of national delays in processing KS2 data.
NI 105	The Special Educational Needs (SEN)/non-SEN gap – achieving 5 A*- C GCSE inc. English and Maths	Local Authority	47.2%	46.2%	42.0%	tbc		We are working closely with national challenge schools where pupils with SEN are over represented and doing targeted work with pupils at school action.
NI 107a	Key Stage 2 attainment for Black and minority ethnic groups - Asian	Local Authority	75.0%	72.0%	tbc	tbc		This is the 07/08 outturn figure. Contextual data for 2008/09 is yet to be published as a result of national delays in processing KS2 data. Targets are set by the DCSF based on individual attainment for the cohort at Foundation stage.
NI 107b	Key Stage 2 attainment for Black and minority ethnic groups - Black	Local Authority	69.0%	75.0%	tbc	tbc		See above
NI 107c	Key Stage 2 attainment for Black and minority ethnic groups - Mixed	Local Authority	68.0%	87.0%	tbc	tbc		See above









PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 108a	Key Stage 4 attainment for Black and minority ethnic groups - Asian	Local Authority	62.4%	65.5%	81.0%	tbc		With a small cohort, variations from expected levels of performance for individual children have a disproportionate effect on the figure. Targeted work by the Ethnic Minority Achievement Team working with schools to help them improve target setting and to target the right pupils for intervention. The targets were based on prior attainment.
NI 108b	Key Stage 4 attainment for Black and minority ethnic groups - Black	Local Authority	60.6%	54.0%	61.0%	tbc		See above
NI 109	Delivery of Sure Start Children's Centres	Local Authority	70.0%	70.0%	70.0%	100.0%		This represents 14 out of the 20 centres required and is on target.
NI 110	Young people's participation in positive activities	Local Authority	67.7%	N/a	68.0%	69.0%		Taken from the TellUs survey of young people in school year 10
NI 111	First time entrants to the Youth Justice System aged 10-17	Local Authority	1,709	1,851	1,830	1,810		The YJB announced in November 2008 that data for this measure would be taken from the Police national Computer. Medway Young Offenders Team have not been able to validate this data for publication here. Figures given are taken from the YOT Case Management System 'Careworks' and are provisional.
NI 112	Under 18 conception rate (LAA)	Local Authority	-3.6%	-25.0%	-37.0%	-50.0%		This is 06/07 data only and represents a reduction from the 1998 baseline. An action plan is in place to improve performance.
NI 113a	Prevalence of Chlamydia - Part 1 - Percentage of resident 15-24 population accepting screens/tests (LAA)	Health Service	14.9%	17.0%	25.0%	35.0%		Provisional data only. Final data due July 2009. 07/08 baseline figure was 5%.
NI 113b	Prevalence of Chlamydia - Part 2 - Percentage of new diagnoses in the resident 15-24 population	Health Service	N/a	N/a	N/a	N/a		Data not yet available.
NI 114	Rate of permanent exclusions from school	Local Authority	0.13%	1.10%	1.00%	0.90%		Working closely with schools has resulted in better dialogue and earlier intervention before permanent exclusion becomes a necessity. Future targets will be reviewed when a trend has been confirmed.
NI 115	Substance misuse by young people - % of young people reporting frequent use of drugs/volatile substances or alcohol in the past 4 weeks.	Local Authority	10.3%	N/a	10.3%	10.1%		Taken from the TellUs survey of young people in school year 10

PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 117	16 to 18 year olds who are not in education, employment or training (NEET)	Local Authority	9.3%	6.69%	5.8%	5.8%		The transition between Medway Council and Medway Youth Trust did cause some difficulties in tracking and monitoring this cohort resulting in a number of unknown outcomes.
NI 147	Care leavers in suitable accommodation	Local Authority	87.8%	85.0%	88.0%	90.0%		
NI 148	Care leavers in education, employment or training	Local Authority	39.4%	60.0%	60.0%	60.0%		<p>The downturn in the economy will have a detrimental effect nationally and locally on the ability of authorities to maintain the performance demonstrated in recent years. An apprenticeship program has been created within Medway Council to help improve this figure.</p> <p>This year's outturn is an improvement on the previous two years. There have been a number of complex cases which have taken time to ensure accurate decision making. A full procedural review has been undertaken and systems put in place that will contribute to assisting in achieving our target for next year including a new visiting regime.</p>
H14	Average length of stay in B&B accommodation of households with dependent children or pregnant woman (weeks)	Local Authority	2.21	1.20	1.00	0.86		
H15	Average length of stay in hostel accommodation of households with dependent children or pregnant woman (weeks)	Local Authority	0.0	0.0	0.0	0.0		
LCH2	Number of duty referrals awaiting allocation to a social worker	Local Authority	21	30	30	30		Monthly monitoring has been successful in ensuring that referral are being promptly allocated. There will always be some cases awaiting allocation and this is a maximum figure rather than a target to be aimed for.

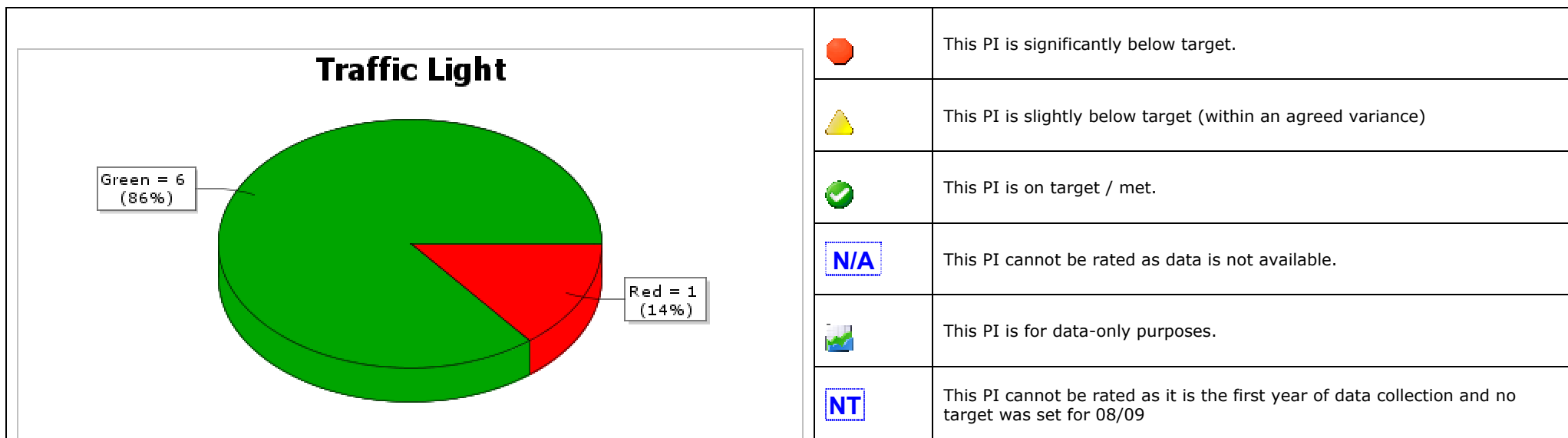
4. Priority: Older and Vulnerable People Maintaining Their Independence










PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm (LAA)	Health Service	1378	1529	1613	1687	N/A	Figure given relates to 2007/08. Figures for 2008/09 will be available January 2010.
NI 124	People with a long-term condition supported to be independent and in control of their condition (LAA)	Health Service	N/a	N/a	62%	64%	N/A	This indicator is taken from the GP patient survey and will not start until 2009/10. LAA targets were set based on a pilot exercise.
NI 125	Achieving independence for older people through rehabilitation/intermediate care	Local Authority	81.1%	N/a	85.0%	87.0%	NT	This is a new indicator. Targets will be reviewed when comparator information is available.

PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 132	Timeliness of social care assessment (all adults)	Local Authority	92.6%	89.0%	93.0%	94.0%		See above
NI 133	Timeliness of social care packages following assessment (provision of all services within 4 weeks)	Local Authority	88.1%	N/a	90.0%	92.0%		See above
NI 135	Carers receiving needs assessment or review and a specific carers' service, or advice and information	Local Authority	13.1%	N/a	15.0%	16.5%		See above
NI 136	People supported to live independently through social services (all adults)	Local Authority	3871	N/a	3900	3900		This is a new indicator for 08/09. Targets will be reviewed next year.
NI 141	Percentage of vulnerable people achieving independent living (LAA)	Local Authority	85.16%	63.00%	66.00% (84%)	69.00% (89%)		Targets were set using previous quarterly performance data submitted to GLG and were discussed through Supporting People governance processes and negotiated with GOSE. As we have already reached these targets we have set new, stretching local targets in ().
NI 142	Percentage of vulnerable people who are supported to maintain independent living	Local Authority	96.75%	70.00%	97.2%	97.2%		Targets were originally set using previous quarterly performance data submitted to GLG.. As we have already reached these targets we have set new, stretching targets for 2009/10 and 2010/11.
NI 145	Adults with learning disabilities in settled accommodation	Local Authority	54.4%	N/a	56.0%	58.0%		This is a new indicator which started in October 2008 and therefore the figure shown only represents the monitoring and actual performance for 6 months
NI 146	Adults with learning disabilities in employment	Local Authority	2.3%	N/a	3.0%	3.5%		This is a new indicator which started in October 2008 and therefore the figure shown only represents the monitoring and actual performance for 6 months

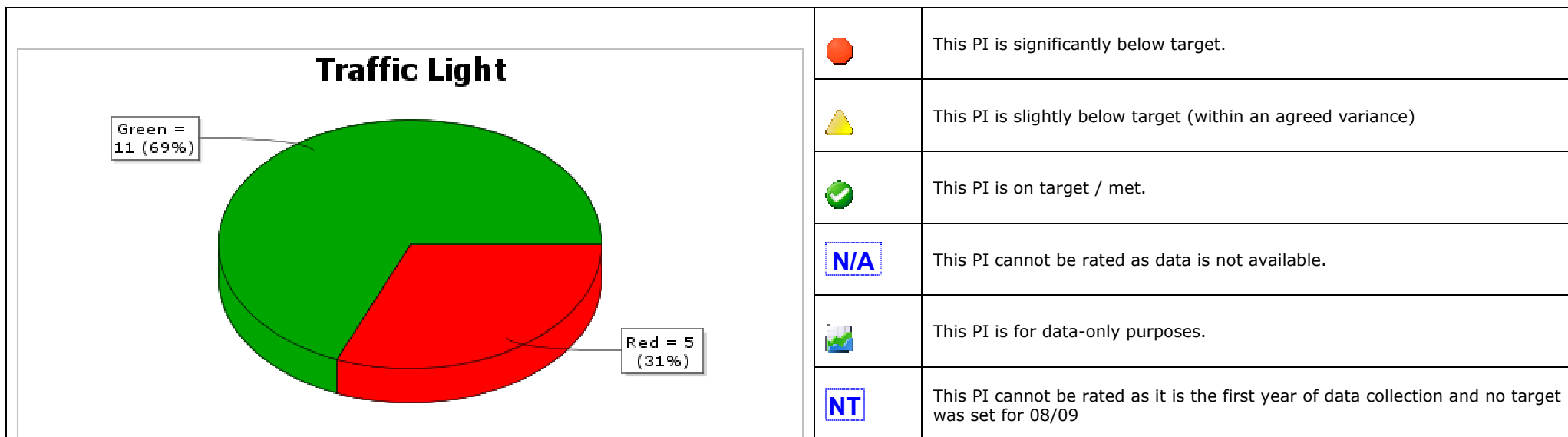
5. Priority: People Travelling Easily and Safely in Medway















PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 47	People killed or seriously injured in road traffic accidents (LAA)	Local Authority	79	79	78	77		Whilst we would obviously like to see no serious injuries or fatalities through road accidents these targets have been set in line with the government target of a 50% reduction by 2010/11 from the 1994-98 baseline. The inclusion of road safety as an LAA priority signifies the priority the council gives to this.
NI 48	Children killed or seriously injured in road traffic accidents	Local Authority	14	17	16	15		See above


PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 168	Principal roads where maintenance should be considered	Local Authority	5.0%	5.0%	4.0%	4.0%		The survey work was carried out before a major road resurfacing scheme was started. The actual figure would have shown an improvement if this scheme had been included. Increased expenditure in 2009/10 and 2010/11 is expected to bring this indicator back in line with the target.
NI 169	Non-principal classified roads where maintenance should be considered	Local Authority	11.00%	9.75%	9.50%	9.25%		Increased expenditure in 2009/10 and 2010/11 is expected to bring this NI back in line with target.
NI 167	Congestion – average journey time per mile during the morning peak (LAA)	Local Authority	tbc	4 mins	4 mins	4 mins		This target relates to average travel time in Chatham town centre. Automatic Number-Plate Recognition (ANPR) cameras to monitor this indicator are now in place and await commissioning in June/July.
NI 175	Access to services and facilities by public transport, walking and cycling (LAA)	Local Authority	100.0%	100.0%	100.0%	100.0%		Due to the economic situation planning applications of a size to be monitored by this indicator have reduced in number. However, the target has been achieved for all appropriate planning applications by negotiation with the applicants.
NI 177	Local bus and light rail passenger journeys originating in the authority area	Local Authority	N/a	9.88mill.	9.88mill.	tbc		We are negotiating a review of Bus Quality Partnership with Arriva which will improve the frequency of their data provision to quarterly. This will enable trends to be established. Figures will be available late June.
NI 198a(i)	Travelling to school – children aged 5-10 years – by car (including vans and taxis, even if a taxi is carrying more than one child)	Local Authority	32.6%	32.6%	32.6%	32.6%		According to the school census figures there is an upward trend in percentage of pupils traveling to school by car. The target has been set to maintain the baseline level.
NI 198b(i)	Travelling to school – children aged 11-16 years – by car (including vans and taxis, even if a taxi is carrying more than one child)	Local Authority	28.4%	28.4%	28.4%	28.4%		See above










6. Priority: Everyone Benefitting from the Areas Regeneration



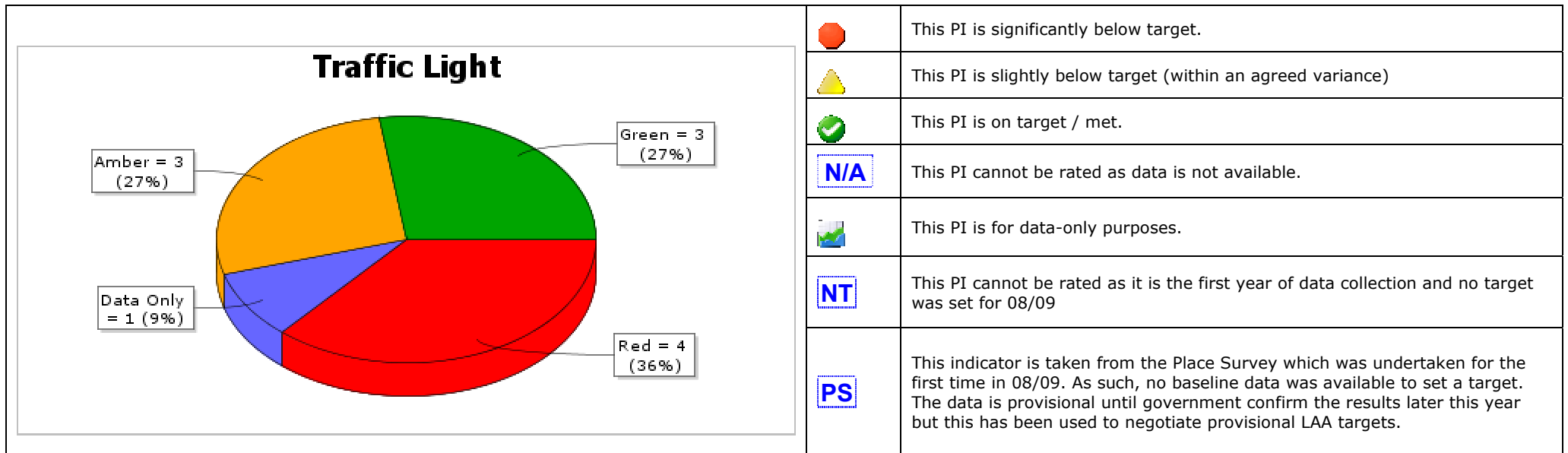
PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 8	Adult participation in sport and active recreation (LAA)	Local Authority	14.1%	19.2%	21.2%	23.2%		A significant range of activity is planned and taking place during 2009/10 as part of our Medway Gets Active campaign. We have already seen significant increases in the numbers of people swimming as a result of our free swimming initiative.
NI 10	Visits to museums and galleries	DCMS	49.3%	N/a	50.0%	52.0%		This indicator is derived from the Active People Survey and the results for 2008/09 form the baseline for future targets. No targets were set for 2008/09.
NI 10L	Visits to museums per 1,000 population	Local Authority	280.2	280	285	290		The enduring appeal of the museum, a very successful temporary exhibition (Going for Gold) and effective communication to the education market means performance has been positive over the year.



PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 11	Adults who have engaged in the arts at least 3 times in the past 12 months	DCMS	39.8%	N/a	42.9%	45.9%		This indicator is derived from the Active People Survey and the results for 2008/09 form the baseline for future targets. No targets were set for 2008/09.
NI 152	Working age people on out of work benefits (LAA)	Jobcentre Plus	10.73%	10.80%	10.55%	10.30%		Figures given are the average for the previous 4 quarters.
NI 154	Net additional homes provided (LAA)	Local Authority	914	675	750	815		Performance for this indicator is the highest figure for Medway since 1989/90 and exceeds the recently introduced South East Plan target figure of 815. This shows that sustained regeneration efforts since 2004 are bearing fruit.
NI 155	Number of affordable homes delivered (gross) (LAA)	Local Authority	427	177	372	617		This target negotiated as part of the Local Area Agreement is a cumulative target over for the 3 years to 2010/11. The 2008/09 year's performance will be carried forward to count towards the overall figure of 617
NI 156	Number of households living in temporary accommodation (LAA)	Local Authority	151	315	280	250		The target was set to ensure compliance with the Government target of reducing the number of households in temporary accommodation by 50% from 31/12/2004. A review of procedures and processes has led to a significant reduction in the number of households in temporary accommodation.
NI 157a	Processing of planning applications: Major applications	Local Authority	70.46%	60.00%	65.00%	70.00%		This shows a significant improvement in performance. The 60% target is set by central government. Medway has improved from 60% on 07/08. In the light of Medway's regeneration agenda and the large number of major applications this is a good result.
NI 157b	Processing of planning applications: Minor applications	Local Authority	75.42%	65.00%	70.00%	75.00%		The targets for NI 157 have been nationally set. More stretching local targets are planned for future years once 08/09 comparative data is available so that we can set targets designed to deliver top quartile performance.
NI 157c	Processing of planning applications: Other applications	Local Authority	88.37%	80.00%	85.00%	89.00%		See above
NI 158	Percentage of council homes deemed to be non-decent	Local Authority	58.4%	22.6%	4.6%	1.8%		Due to difficulties with the previous maintenance contractor, capital works to our council homes were not carried out this year. This has resulted in an increase in the number of homes deemed to be non-decent. This work will now be carried out in 2009/10 to ensure that the programme is back on target.








PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 159	Supply of ready to develop housing sites	Local Authority	N/a	N/a	N/a	N/a	N/A	Data will be available July 2009.
NI 160	Local authority tenants' satisfaction with landlord services	Local Authority	75.00%	85.00%	N/a	87.00%		This figure is taken from a statutory survey of tenants undertaken every two years. An action plan will be drawn up from the results to ensure that satisfaction improves in the intervening period.
NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved (LAA)	Learning and Skills Council	tbc	1710	3505	5390	N/A	Data not yet available
NI 163	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher (LAA)	Department for Innovation, University and Skills	tbc	69.0%	71.0%	73.0%	N/A	Data not yet available
NI 171	New business registrations per 10,000 adult population (LAA). The target is a percentage of the figure achieved in the South East region as a whole.	Office for National Statistics	67.8%	71.1%	73.1%	75.1%	N/A	This figure relates to 2007 – the latest data available. The targets are to be revised at the LAA refresh in December 2009.
NI 183	Impact of local authority trading standards services on the fair trading environment	Local Authority	1.96%	N/a	1.9%	1.85%	N/A	This indicator measures the number of businesses who are subject to 3 or more complaints of unfair trading practices on the Consumer Direct advice service database. This is a new indicator this year so previous comparisons, or comparisons with other authorities, are not yet available. A modest decrease has been set for targets up until 2011 due to the fact that a significant proportion of the businesses counted are controlled outside Medway and difficult to influence.
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	Local Authority	91%	N/a	92%	93%	NT	Future targets have been set as a workable figure reflecting an increase in compliant premises. It should be noted that there will always be some issues of non-compliance and therefore 100% is not a realistic target. Using current information Medway are in the top 25% of local authorities for this indicator within Kent.







PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 187(i)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency	Local Authority	10.23%	N/a	10.10%	tbc		This is a new indicator the information for which is gained from an annual survey. It was therefore not possible to set a target for 2008/9.
NI 187(ii)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (ii) High energy efficiency	Local Authority	20.91%	N/a	21.00%	tbc		See above
H4	Urgent repairs in time	Local Authority	99.0%	98.0%	98.0%	98.0%		We have exceeded our target this year and are above the top quartile for local authorities.
H5	Average time taken to complete non-urgent repairs (days)	Local Authority	15.12	12.00	12.00	12.00		Due to difficulties with the previous maintenance contractor, non-urgent repairs were not carried out in time (although those that were urgent have exceeded targets). The maintenance contractor has now changed and performance for 2009/10 is expected to be on target.
H16	Repeat homelessness	Local Authority	0.54%	2.50%	1.50%	1.00%		There has only been one case of repeat homelessness and this target has therefore been met.
H18	Percentage of total private sector homes vacant for more than 6 months	Local Authority	1.60%	1.60%	tbc	tbc		We recruited to all vacant posts in the empty homes team in 2008/9. We have met our target and hope to improve on this in 2009/10.
HC1	Homelessness decision cases decided within 33 working days	Local Authority	46.58%	85.00%	90.00%	95.00%		Good practice shows that decisions should be made within 33 days. We have put in place processes that allow us to monitor the time taken to make decisions, and this is consistently improving, although we did not meet the target for 2008/9.
LRCC4	Number of jobs safeguarded	Local Authority	420	N/a	500	600		This is a new local indicator introduced in 2008/09.
LRCC5	Number of jobs created	Local Authority	663	N/a	500	750		See above

7. Core Value: Putting Our Customers At The Centre of Everything we do

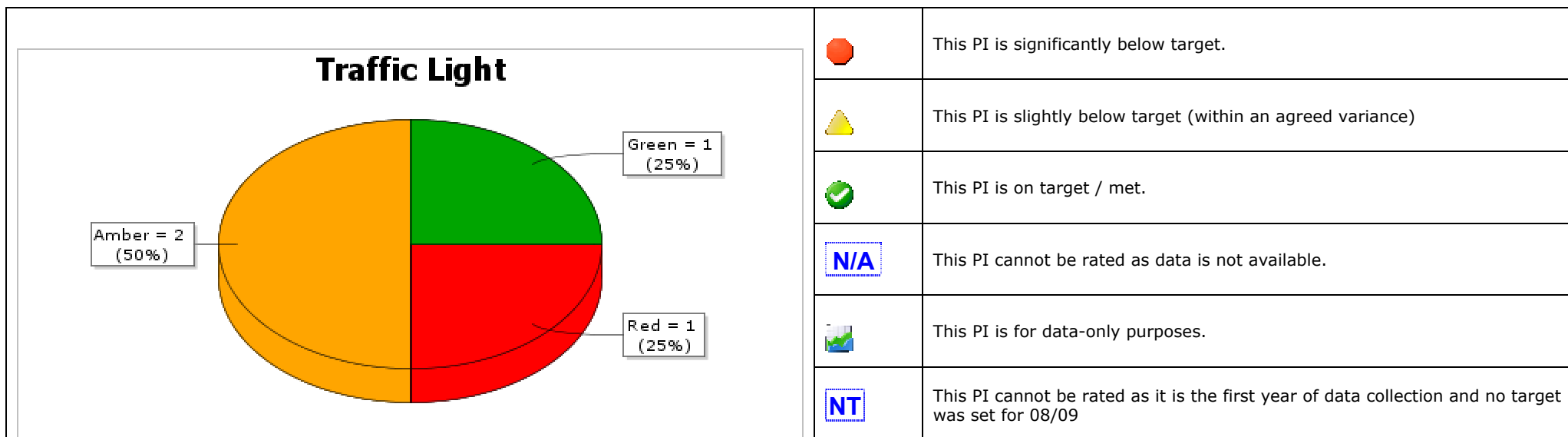




PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 4	% of people who feel they can influence decisions in their locality (LAA)	Local Authority	23.1%	N/a	N/a	27.1%		
NI 9	% of adults who have used a public library service within the past 12 months	DCMS	47.2%	N/a	50.3%	53.4%		This new indicator is derived from the Active People Survey and the results for 2008/09 form the baseline for future targets. No targets were set for 2008/09.




PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 9L	The number of physical visits per 1,000 population to public library premises	Local Authority	4159	4410	4759	4997		There has been significant investment in our libraries for 2009/10 with an additional £360k over the next 3 years for book stock, £175k for a new mobile library and an additional £50k for public access PCs which will support the achievement of the target.
NI 180	The number of changes of circumstances which affect customers' Housing Benefit/Council Tax Benefit entitlement within the year.	Local Authority	N/a	N/a	N/a	N/a		This is a new indicator introduced for 2008/09 to be populated by information from the Department for Work and Pensions. Difficulties with software nationally have prevented the DWP publishing data as this time.
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)	Local Authority	17.25	20.00	17.00	15.00		There has been a significant increase in the number of customers applying for benefit (34% in the 4th quarter compared with the average Q1-Q3). Targets have been set deliberately without considerable stretch for 2009/10 in the light of this increase and the ongoing impact of recession.
NI 182	Satisfaction of business with local authority regulation services	Local Authority	81%	N/a	85%	90%		This new indicator measures the experiences of businesses which have dealt with regulatory services. Performance will be assessed once comparative data is available.
HOU2	Average time spent in temporary accommodation (weeks)	Local Authority	81.2	52.0	50.0	40.0		A review of the management of temporary accommodation (TA) has been undertaken. This has led to a significant reduction in the number of households in TA and also reduced the average time households are now spending in TA. The council has met and exceeded the Government target of reducing the number of households in TA by 2010 by 50% based on those in TA as at 31 December 2004 in Medway.
HOU3	Housing enquiries dealt with on a one & done basis at Riverside Chatham Contact Point	Local Authority	41.1%	15.0%	65.0%	80.0%		The development and improvement to the service at Chatham Contact point has allowed a higher than anticipated performance to be achieved. This performance indicator was developed in October 2008 so the YTD figure produced only reflects the monitoring and actual performance for the last 6 months of 2008/09.
HOU4	Homelessness appointments made within 3 working days of referral	Local Authority	100.0%	100.0%	100.0%	100.0%		

PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
LRCC1	Number of visitors to tourist attractions in Medway	Local Authority	728,417	750,000	750,000	760,000		In the period 2008/09 there are 3 main causes for a variance in visitor numbers. The closure of Diggerland's snow slope reduced figures by 15,000 visitors. The first 3 months of 2009 have been weak in comparison with the same period in 2008 due to the recession. Changes in Easter dates (March in 2008 and April in 2009) mean the financial year 2008/09 does not include an Easter season which significantly affects visitor numbers.
LX2	Percentage of letters answered within 10 days	Local Authority	89.36%	100.00%	95.00%	95.00%		Letter response times dipped following a problem with document scanning in Revenues and Benefits from December onwards (who receive around 2 thousand letters a month). This problem has now been resolved and work is under way to catch up with the backlog created. The target has been reduced from 100% but continues to be stretching because of the volume of letters received by the council.
LX3	Number of Ombudsman complaints	Local Authority	56	N/a	N/a	N/a		Targets are not set as the council uses LGO complaint levels as a service monitoring tool. 45 Ombudsman complaints were received in 2007/08. The main increase arose from complaints about the interpretation and application of new secondary school admission appeals procedures.
LX4A	Percentage of Stage 1 complaints responded to within target timescales	Local Authority	87.6%	96.0%	96.0%	96.0%		In order to improve performance a fundamental review of current complaints management procedures has been undertaken. This will streamline processes and make better use of technology and speed up our response rate.
LX4B	Percentage of stage 2 complaints responded to within timescales	Local Authority	64.3%	96.0%	90.0%	90.0%		The long-serving Chief Executive's Complaint Officer and the support assigned to complaints management both moved to new positions at the same time, early in 2008/09, and this had a detrimental impact on our performance. The end of year outturn is primarily due to the ground lost earlier in the year. We will be close to targeted performance this year.
LX8	Percentage of emails answered within 10 days	Local Authority	98.74%	99.00%	99.00%	99.00%		Performance was just below target. We will continue to reinforce the need to acknowledge all emails and respond to target..

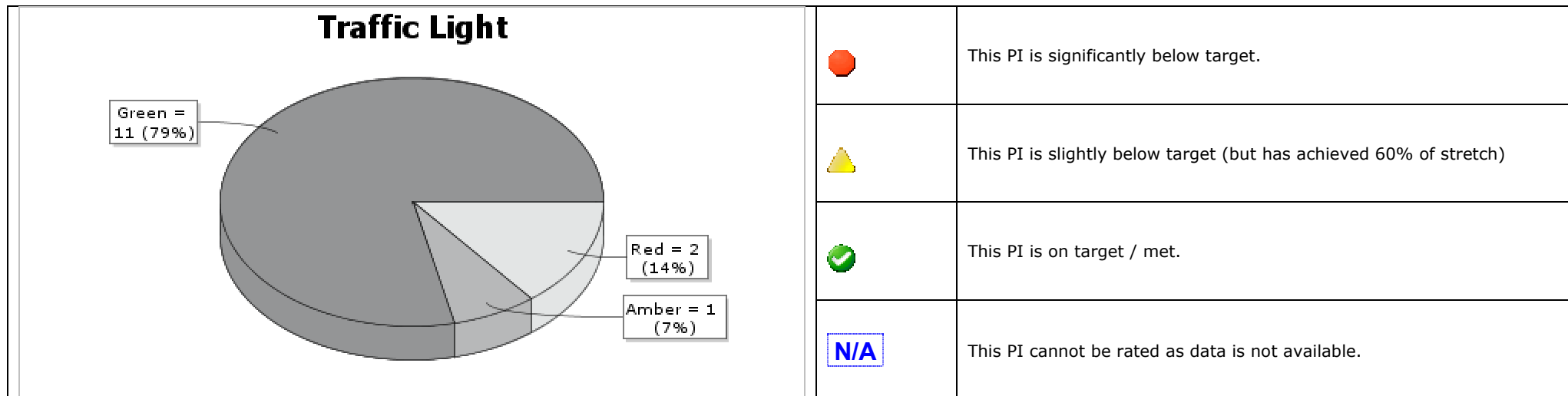
8. Core Value: Giving Value for Money



PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer as measured by the contact management system and customer surveys	Local Authority	30.0%	N/a	28.0%	26.0%		This is a new indicator. Baseline data for 2008/09 has been used to establish future year targets.
LCE1	Calls dealt with on a 'one and done' basis – Customer First	Local Authority	83.3%	80.0%	N/a	N/a		Given the introduction of NI14, 'Reducing avoidable contact', we will no longer be maintaining this indicator.














PI Code	PI Short Name	Guidance Data Source	2008/09 Actual	Target 2008/09	Target 2009/10	Target 2010/11	2008/09 Status	Latest Note
NI 130	Social care clients receiving Self Directed Support per 100,000 population (LAA)	Local Authority	151	162	7%	30%		This indicator is reported as the number of clients receiving self-directed supported care for 2008/09. From 2009/10 the national definition changes as the out-turn will be reported as those receiving self-directed support who want to do so as a percentage of clients receiving community based services and carers receiving specific services.
H6	Percentage of rent collected	Local Authority	97.47%	98.40%	98.40%	98.40%		Performance has dipped from 98.3% in 2007/08
LX5	Working days lost due to sickness absence	Local Authority	8.17	7.00	8.00	8.00		The average for unitary authorities in 2007/08 was 9.5 days and so these are stretching targets.







9. PSA2 Indicators



There were 12 PSA2 targets, some with sub targets bringing the total to 23 overall. We can report on data for 15. Of those, 11 were achieved in full, 2 within 60% of the target so qualifying for a proportion of the reward grant and 2 where performance means no reward grant will be received.

PI Code	PI Short Name	2008/09 Actual	Target 2008/09	Target 2009/10	2008/09 Status	Latest Note
PSAT1	Percentage of pupils achieving 5 or more GCSEs grades A*- C including English and mathematics or equivalent	48.7%	47.2%	N/a		Target achieved
PSAT2	Adults achieving "Skills for Life" qualifications at level 1 & level 2 through MACL	N/a	N/a	1037		This is a cumulative target for the three academic years to July 2009. Figure to Sept. 08 was 692
PSAT3a	Emergency unscheduled acute hospital bed days for 75+ in NHS hospitals in Medway	51,587	57,314	N/a		Target achieved
PSAT3b	Satisfaction of people 65+ using either home care services or direct payments	N/a	65.45%	N/a		Final data not yet available

PI Code	PI Short Name	2008/09 Actual	Target 2008/09	Target 2009/10	2008/09 Status	Latest Note
PSAT4(i)	Children achieving point 6 in PSED at end of Foundation Stage (excluding areas in top 30% IMD and areas covered by Sure Start Centre)	N/a	75.0%	N/a		Final data not due until July 09
PSAT4(ii)	Children achieving point 6 in CLL at end of Foundation Stage (excluding areas in top 30% IMD and areas covered by Sure Start Centre)	N/a	43.4%	N/a		Final data not due until July 09
PSAT4(iii)	Children achieving point 6 in PSED at end of Foundation Stage in areas in top 30% IMD and areas covered by Sure Start Centre	N/a	66.4%	N/a		Final data not due until July 09
PSAT4(iv)	Children achieving point 6 in CLL at end of Foundation Stage in areas in top 30% IMD and areas covered by Sure Start Centre	N/a	39.6%	N/a		Final data not due until July 09
PSAT5	Percentage of 16-18 year olds Not in Employment, Education or Training (NEET)	9.3%	N/a	5.8%		The final year for this indicator is 2009/10.
PSAT6a	Total number of volunteers excluding hard-to-reach volunteers registered with the 3 general volunteer bureaus and working in Medway for an average of 2 hours per week	1675	1670	N/a		Target achieved
PSAT6b	Total number of hard-to-reach volunteers registered with the 3 general volunteer bureaus and working in Medway for an average of 2 hours per week	361	330	N/a		Target achieved
PSAT7a(i)	Resident satisfaction with refuse (waste) collection	89.4%	84.5%	N/a		Target achieved
PSAT7a(ii)	Resident satisfaction with recycling facilities	76.9%	78.5%	N/a		More than 60% of stretch achieved
PSAT7a(iii)	Resident satisfaction with road maintenance	32.8%	44.0%	N/a		We have been working with our contractor, Volker, to raise the profile of customer satisfaction and measure it on an ongoing basis.
PSAT7a(iv)	Resident satisfaction with parks and open spaces	58.2%	58.0%	N/a		Target achieved
PSAT7b	No. of parks/open spaces achieving Green Flag status	2	2	2		Target achieved
PSAT8(i)	Incidents of violent crime in the night-time economy	tbc	1751	N/a		Awaiting data from the Police

PI Code	PI Short Name	2008/09 Actual	Target 2008/09	Target 2009/10	2008/09 Status	Latest Note
PSAT9	Carbon savings across Medway	N/a	82,049	N/a		This is a cumulative target. Cumulative performance to 07/08 estimated at 73165tC
PSAT10	Reduce child obesity	67.98	66.75	N/a		Target achieved
PSAT11(i)	Percentage of people fairly or very dissatisfied with the level of graffiti in Medway	26.0%	25.0%	N/a		Target not achieved
PSAT11(ii)	Percentage of relevant land and highways that is assessed as having combined deposits of litter and detritus below the standard	13%	16%	N/a		Target achieved
PSAT11(iii)	Number of flytipping incidents recorded	4,121	5,198	N/a		Target achieved
PSAT12	Number of empty homes brought back into use and free of category 1 hazards	124	90	N/a		This is the cumulative figure for 06/07 and 07/08. Target achieved